Questions are split into 4 categories

- AO1 Showing knowledge
- AO2 Applying knowledge
- AO3 Analyse
- AO4 Evaluate

Describe, explain (AO1/A02) 2 to 6 marks

- Knowledge and application is required.
- Think about the type of business in the question and refer to this in your answer.
- **Describe** questions need you to say what something shows or means.
- **Explain** questions need you to give reasons for something.

Calculate (AO1/AO2) 2 to 6 marks

- Include the formula you are using.
- Write every step of the calculation you make down.
- If there is a line for the answer write your answer on the line.
- Read the question to make sure that there is no explanation of the result of your calculation needed.

Multiple choice questions (AO1) 1 or 2 marks

- Give the right number of responses.
- Read the question and answers carefully.
- Look out for similar answers.
- Look for whether it is a link to one topic or more than one topic.

Analyse (AO3) 9, 12, 16 or 20 marks

Paragraph 1 (Introduction)

- Start with a judgement
- Define any key terms or theories in your opening paragraph.

Paragraph 2 and 3 (1 for and 1 against argument)

- Explain your point.
- Give the advantages and disadvantages of the point you are making.
- Refer to the case study and another business example.
- If there is no case study refer to two business examples.
- Justify your opinions.
- Refer to relevant theories.
- Consider all factors (particularly for 'to what extent questions)

Paragraph 4 (conclusion)

- Answer the question
- Link back to your original judgement.

Evaluate, Justify, To what extent (A04) 16 to 25 marks

Paragraph 1 (Introduction)

- Start with a judgement
- Define any key terms or theories in your opening paragraph.

Paragraph 2, 3 and 4 (3 different points)

- Explain your point.
- Give the advantages and disadvantages of the point you are making.
- Refer to the case study and another business example.
- If there is no case study refer to two business examples.
- Justify your opinions.
- Refer to relevant theories.
- Consider all factors (particularly for 'to what extent questions)

Paragraph 5 (conclusion)

- Answer the question
- Justify your answer
- 'It depends on'
- 'Most importantly' Link back to your original judgement.